

G.01551A-10-0458



0000124726

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: (602) 542-1100

Fax: (602) 542-1100

Priority: Respond Within Five Days

Opinion No. 2011 - 94426

Date: 4/12/2011

Complaint Description: 19K Decoupling - Gas & Electric  
19K Decoupling - Gas & Electric

First:

Last:

Complaint By: Diane

Frank

Account Name: Diane Frank

Home:

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip:

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: C. J. Johnson

Contact Phone: (602) 542-1100

Nature of Complaint:

RE: Docket No. G-01551A-10-0458

Customer would like to discourage the Commissioners from passing any decoupling mechanisms for SWG, unless if it somehow guarantees savings on customer bills. Customer should not have to pay more when they use less.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Advised the customer that an opinion would be filed on her behalf and docketed with the Docket Control Center to be made part of the record. CLOSED

\*End of Comments\*

Date Completed: 4/12/2011

Opinion No. 2011 - 94426

Arizona Corporation Commission  
DOCKETED

APR 20 2011

DOCKETED BY

*[Signature]*

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2011 APR 20 P 3 36

RECEIVED

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COPY

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

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2011 APR 20 15:36

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